

## **GSA Price List Cover Page**

AUTHORIZED  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES

**SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

FPDS Code D302 IT Systems Development Services  
FPDS Code D306 IT Systems Analysis Services  
FPDS Code D307 Automated Information Systems Design and Integration Services  
FPDS Code D308 Programming Services  
FPDS Code D310 IT Backup and Security Services  
FPDS Code D311 IT Data Conversion Services  
FPDS Code D316 IT Network Management Services  
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**Ragha Systems, LLC**  
**8390 Warwick Groves Ct, Grand Blanc, MI 48439**  
**(810) 694-6551**  
**<http://www.raghasys.com/>**

Contract Number: GS-35F-0724V  
Period Covered by Contract: Sept 22<sup>nd</sup>, 2009 To Sept 21<sup>st</sup>, 2014

General Services Administration  
Federal Acquisition Service

Pricelist current through Modification # \_\_\_\_\_, dated \_\_\_\_\_.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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### INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

#### SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!<sup>TM</sup> on-line shopping service ([www.gsaadvantage.gov](http://www.gsaadvantage.gov)). The catalogs/pricelists, GSA Advantage!<sup>TM</sup> and the Federal Acquisition Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

#### **1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

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**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**Ragha Systems, LLC  
8390 Warwick Groves Ct.  
Grand Blanc, MI 48439**

**Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.**

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

**(810) 694-6551**

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **788104623**

Block 30: Type of Contractor - **A**

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - **Yes**

Block 36: Contractor's Taxpayer Identification Number (TIN): **300058034**

4a. CAGE Code: **4LFF6**

4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

DELIVERY TIME (Days ARO)

132-51

14 Days

\_\_\_\_\_ Days

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b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **0% - 30 days** from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity
- c. Dollar Volume
- d. Government Educational Institutions
- e. Other

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

10. **Small Requirements:** The minimum dollar value of orders to be issued is **\$55.00**.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item Number 132-51 - Information Technology Professional Services
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:  
Special Item Number 132-50 - Training Courses
- c. The Maximum Order value for the following Special Item Numbers (SINs) is \$1,000,000:  
Special Item Number 132-60A-F – Access Certificates for Electronic Services (ACES) Program  
Special Item Number 132-61 – Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program  
Special Item Number 132-62 – HSPD-12 Product and Service Components

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

**13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS**

**REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

**(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.**

**(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.**

**(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such**

certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsadvantage.gov>

## **17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A Not offering overseas delivery.

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Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

**22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

**23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

**<http://www.raghasys.com/>**

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:  
This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

**(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.**



**(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—**

**(1) For such period as the laws of the State in which this contract is to be performed prescribe; or**

**(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.**

**(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.**

#### **26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

#### **27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY  
ACCESS MANAGEMENT PROFESSIONAL SERVICES  
(SPECIAL ITEM NUMBER 132-60F)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established

Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

The Inspection of Services-Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;

- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING**

**GSA SERVICES PRICE LIST – EFFECTIVE SEPTEMBER 22, 2009**

<b>GSA Labor Category</b>	<b>FY 2009</b>	<b>FY2010</b>	<b>FY 2011</b>	<b>FY 2012</b>	<b>FY 2013</b>
Oracle Apps Technical	\$65.29	\$67.24	\$69.26	\$71.34	\$73.48
SAP Basis Security Admin	\$90.68	\$93.40	\$96.20	\$99.08	\$102.06
SAP Consultant	\$95.21	\$98.07	\$101.01	\$104.04	\$107.16
Web sphere Admin	\$58.94	\$60.71	\$62.53	\$64.40	\$66.34
Sr.Java Developer	\$68.01	\$70.05	\$72.15	\$74.31	\$76.54
Java Developer	\$58.94	\$60.71	\$62.53	\$64.40	\$66.34
Dot Net Developer	\$58.94	\$60.71	\$62.53	\$64.40	\$66.34
Informatica/DW/ETL Architect	\$68.01	\$70.05	\$72.15	\$74.31	\$76.54
Sr.Mainframe/ Lead	\$68.01	\$70.05	\$72.15	\$74.31	\$76.54
Jr. Mainframe Developer	\$54.41	\$56.04	\$57.72	\$59.45	\$61.23
Security Specialist	\$104.28	\$107.40	\$110.63	\$113.95	\$117.36
Senior Project Manager	\$90.68	\$93.40	\$96.20	\$99.08	\$102.06
Sr. Programmer / Analyst	\$76.17	\$78.45	\$80.81	\$83.23	\$85.73
Jr.Programmer Analyst	\$54.41	\$56.04	\$57.72	\$59.45	\$61.23
Sr.Web Developer	\$60.75	\$62.57	\$64.45	\$66.39	\$68.38
Jr.Web Developer	\$49.87	\$51.37	\$52.91	\$54.50	\$56.13
Oracle Administrator	\$80.70	\$83.12	\$85.62	\$88.18	\$90.83
Java J2EE Dev.	\$65.29	\$67.24	\$69.26	\$71.34	\$73.48
C#, dot net Dev.	\$65.29	\$67.24	\$69.26	\$71.34	\$73.48
SAP Functional Consultant	\$108.81	\$112.07	\$115.44	\$118.90	\$122.47
SQL Server Administrator	\$70.73	\$72.85	\$75.03	\$77.28	\$79.60
Unix Administrator	\$65.29	\$67.24	\$69.26	\$71.34	\$73.48

Windows Network Administrator	\$75.26	\$77.52	\$79.84	\$82.24	\$84.71
Data Warehouse Dev.	\$70.73	\$72.85	\$75.03	\$77.28	\$79.60
PeopleSoft Functional	\$86.14	\$88.73	\$91.39	\$94.13	\$96.95
PeopleSoft Technical	\$86.14	\$88.73	\$91.39	\$94.13	\$96.95
Sr. Business Analyst	\$79.79	\$82.19	\$84.65	\$87.19	\$89.81
Quality Assurance Engineer	\$70.73	\$72.85	\$75.03	\$77.28	\$79.60

## LABOR CATEGORY DESCRIPTIONS

### ORACLE APPLICATIONS TECHNICAL

The **Oracle Application Technical** consultant is responsible for developing and driving the **Oracle** Integration Architecture strategy component of the Enterprise Architecture Roadmap. This individual would be responsible for setting standards and supporting **Oracle** 11i production environment and to analyze, design and develop enterprise-wide **application** solutions based on the business and users requirements.

Recommending the **technical** best practices, improvements to **Oracle** strategy, **application** usage, or process to the management to help improving efficiency and increasing functionality.

The Consultant is required to have excellent oral/written communication and organization skills.  
Bachelors Degree in Computer Science, Engineering or IT-related field

### SAP BASIS SECURITY ADMIN

The consultant will have good working knowledge on Security, Basis Administration with BW Implementation experience & Enterprise Portal experience.

#### KNOWLEDGE, SKILLS & ABILITIES:

- Expert knowledge of SAP Basis, Security and Enterprise Portals
- Experience in two or more SAP implementation projects achieving production status.
- Expert understanding of the SAP R/3, SAP BW and associated technologies.
- Strong working knowledge of HP/Compaq hardware and UNIX operating system.
- Knowledge of ABAP development.
- Working knowledge of various programming languages, systems design, testing and full life cycle systems development methodologies.

## **WEBSPHERE ADMINISTRATOR**

Candidate will be responsible to design and build and manage ESB infrastructure.

Should have the following skills

- Solid UNIX shell scripting or C/ Perl background (for automation purposes)
- J2EE application troubleshooting (memory leaks, locks, DB calls, etc.)
- WILY diagnostic tools, Vitria, or F5 Big IP exposure
- 2/3+ years of UNIX systems administration (Solaris, HP, AIX, Linux, etc.)
- Previous Java/ J2EE programming or development experience
- 2+ years of **WebSphere** systems design, engineering and support.
- IIS Server or .Net web server background
- BEA Weblogic, JBoss or similar experience
- BS degree

## **SENIOR JAVA DEVELOPER**

Responsibilities would include design and development of scalable, data-intensive infrastructure  
Architecture design, database schema design, software design and implementation  
Integrate output devices and automated equipment used in finishing/shipping client products

- 5+ years programming experience.
- Excellent knowledge of Object Oriented programming and design.
- Ability to understand large complex systems.
- Strong knowledge of **Java**, C++ a plus.
- Knowledge of image/graphics file formats a plus.
- BS / MS in Computer Science desirable.

## **JAVA DEVELOPER**

- Candidate will have 3+ years of experience in development of software products.
- Experience in Java programming or object-oriented design with Java or C++.
- 3+ years design & development experience, minimum 1 year with Java as primary language/environment.

- 1+ years SQL / RDBMS development (Oracle a plus).
- Proficient in HTML, JavaScript.
- Thorough familiarity with Object-oriented design concepts, and with Design Patterns. Strong working knowledge of Linux, Apache and SQL.
- B.S in Computer Science or equivalent.

#### **DOT NET DEVELOPER**

Candidate should have the following skills:

- 3+ years of experience in the design of n-tier applications with Visual Studio .NET 2.0
- 3 years of web application development experience with n-tier applications using IIS/MTS, ASP.NET, VB.NET, ADO.NET, HTML, JavaScript and web-services.
- Should be able to demonstrate experience in development of web applications using n-tier architecture in a Windows .net environment, and in the design of web sites.
- Experience in developing business services objects.
- Experience in the use of GUI tools.
- Experience in setting up metadata servers and working with large relational databases, Oracle, PL/SQL and SQL, including writing SQL queries and developing stored procedures.

#### **INFORMATICA / DW/ETL ARCHITECT**

Candidate should have the following skills

- Minimum 7yrs of IT including 3-4 yrs of lifecycle experience in Enterprise Data Warehouse.
- Must have implemented 3 major data warehouses from concept to implementation with hands-on technical experience.
- Must be a GURU in **Informatica** with solid understanding of Pushdown Optimization and significant expertise in performance tuning large data volume **ETL**; Experience with 8.x is preferred.
- Must have sound knowledge of parallelization and pipelining.
- Candidates with experience in integrating **Informatica** with event based architecture such as MQ and TIBCO will be preferred. Integration of **Informatica** with IBM Q-replication is highly preferred.
- Ability to create **ETL** framework with reusable assets.
- Must understand the solution implications for audit and reconciliation for large volume of data in a mixed workload environment.
- Must have architected and implemented various CDC techniques including database replication.



- Experience in large (10TB+) EDW environments on DB2 (ESE/DPS), Teradata, Oracle.
- Strong in UNIX scripting and scalable architecture.
- Exposure to industry standard data models such as IBM-FSDM, Teradata-FSLDM is a definite plus.
- Must have experience in Business, Technical and Operational Metadata.
- Proficient in different performance tuning approaches for large (10+TB) Data Warehouses with large volume of real time data integration.

#### **SENIOR MAINFRAME/ LEAD**

Candidate should have the following skills:

- Testing professional with 5+ years of experience in a dedicated testing organization experience.
- At least 5 years of experience in maintenance and development of software applications.
- Support and enhance COBOL II / DB2 / CICS code. Design, develop, implement and document new and /or existing systems.
- Structure general design requirements into an application system defining information flow, program functions and data requirements.
- Define test criteria, prepare and compile test cases, analyze results and validate systems.
- Required ability to analyze and solve problems in a complex environment.
- Knowledge and understanding of project management tools.
- Analyze and develop life-cycle documentation for project assignments in accordance with established standards.

#### **JR. MAINFRAME DEVELOPER**

Candidate should have the following skills:

- Testing professional with 2+ years of experience in a dedicated testing organization experience.
- At least 2 years of experience in maintenance and development of software applications.
- Support and enhance COBOL II / DB2 / CICS code. Design, develop, implement and document new and /or existing systems.
- Structure general design requirements into an application system defining information flow, program functions and data requirements.
- Define test criteria, prepare and compile test cases, analyze results and validate systems.
- Required ability to analyze and solve problems in a complex environment.

- Knowledge and understanding of project management tools.
- Analyze life-cycle documentation for project assignments in accordance with established standards.

**SECURITY SPECIALIST**

Plans and leads security assessments on an agency’s systems, platform(s) and architecture. Develops security goals. Brings best practices and industry standards to implement customer security requirements. Formulates policies and procedures relevant to the risk assessment of program areas.

Design plans to test the effectiveness of a security implementation. Evaluates an agency’s security plan/implementation against all agencies’ security standards and recommends remedial steps to align the agency with these standards.

Required Skills:

- Familiarity with a variety of the field's concepts, practices, and procedures
- Professional certification(s) in information security such as Certified Information Security Manager (CISM), or Certified Information Systems Security Professional (CISSP), or Systems Security Certified Practitioner (SSCP)

Candidate will have the following:

- B.S. Computer Science,
- 10 years experience in the field

**SENIOR PROJECT MANAGER**

Responsible for the delivery of these projects, which will include the coordination of the initial project design with state and local governments, vendors, education, healthcare, and other private and public entities as well as the implementation of the projects. The Project Manager, Sr. ensures consistency with the Project Management Methodology and establishes the strategy for monitoring vendor compliance and performance. This individual ensures the delivery of Project Control Office (PCO) responsibilities, including Vendor Management, Scope Management, Schedule Management, Resource Management, Issue Management, Communication Management, Risk Management, Performance Monitoring, Time Tracking, and Work Approval.

Required Skills:

- Managing large highly complex IT Projects, Scheduling and cost control, Software Quality and Risk Management. Leadership, Management and Communication
- PMI Certified

Candidate will have the following:

- M.S. Computer Science, MBA
- 7 Years experience in the field

#### **SR. PROGRAMMER ANALYST**

Programmer-Analyst capabilities with 7 or more years of experience, relies on experience and judgment to plan and accomplish goals, performs a variety of complicated tasks, may lead and direct the work of others, may report directly to a project lead or manager, a wide degree of creativity and latitude is expected.

Required Skills:

- Must have thorough knowledge of programming in the clients environment
- Experience with version control software.
- Experience in an entire SDLC, right from analysis to Go live support
- Experience with Design methodologies & tools like RUP, Clear case, Scrum, Agile methodologies.
- Should be capable of using Design tools for software engineering like Rational Rose for UML.
- Experience with Implementation MVC frameworks in Java / J2EE like Struts, JSF, Hibernate, Spring
- Design tools like Visio
- Should be capable of designing test case for Unit testing, UAT, Stress test.
- Design, Implement and Support Go Live.
- Familiarity with unit testing software, and load testing software

Candidate will have the following:

- Degree in Computer Science, Information Systems, or other related field
- 7+ years of IT work experience

#### **JR. PROGRAMMER ANALYST**

Jr. Programmer-Analyst capabilities with 3 or more years of experience, should be a proactive team player, and should be capable of taking getting things done. Experience and exposure to entire SDLC full life cycle is suggested. Should be technically strong to take down code level assignments, as well capable of designing technical specifications from Use case design documents.

- Knowledge of design methodologies
- Should be capable of doing requirement analysis and gathering needs and specifications from end users
- Experience in visual design tools like clear case is desired.
- Expertise with UML and its tools is desired.
- Should have capabilities to do good documentation for assigned tasks.
- Expertise with PL/SQL on any database platform is required.

**SR.WEB DEVELOPER**

The Web Developer position will be in a team environment that primarily adapts the website to business needs with clients and vendors through the Web interface.

The web developer needs to have strong guidance when it comes to web developing and security with web applications.

Candidate will have 5 to 7 years of testing experience, Web Developer experience with HTTP, HTTPS, embedded XML, web services, SOAP, messaging protocols, and specifically Session Initiation Protocol (SIP). The candidate must also have data architecture experience, strong web development background with the added ability to design Oracle database schemas, develop stored procedures, configure normalized data structures with indices, and implement Weblogic clustered database solutions.

**Required Skills:**

- HTTP
- HTTPS
- Embedded XML
- Web services
- SOAP
- Messaging protocols (specifically Session Initiation Protocol (SIP))
- Data architecture experience
- Oracle database schemas
- Develop stored procedures
- Configure normalized data structures with indices
- Implement Weblogic clustered database solutions)
- Test Director
- Testing
- Process Management
- Application Development

**JR.WEB DEVELOPER**

The Jr. Web Developer position will be in a team environment that primarily adapts the website to business needs with clients and vendors through the Web interface.

The Jr. Web developer needs to have strong desire to implements things that look good and feel better. Should be a proactive team player and have a attitude for compliance of changes suggested by seniors.

**Required Skills:**

- Good knowledge and understanding of Presentation layers using HTML, DHTML.
- Good working and implementation knowledge of scripting like java script.
- Should be capable of using graphic design tools like Adobe Flash, Photoshop

- Working knowledge of implementing XML schema and XML namespaces
- Should have a flare for designing good presentations.

#### **ORACLE ADMINISTRATOR**

The role requires the right candidate to be able to

- Create and modify database schemes with corresponding data files, tables, and indexes.
- Performance monitoring and tuning.
- Develop custom PL/SQL and SQL\*Plus scripts.
- Troubleshoot development and production level issues.
- Provide 24x7 production environment support.
- Maintain backups for all databases and regularly test restores.
- Experience in database recovery procedures/process.
- Work closely with Application Developers to materialize required database modifications  
Maintain and support data warehouse and ETL process.

Candidate will have the following:

- B.S. Computer Science,
- 3-4 years experience in **Oracle** Database / Workflow Administration (development and/or production).
- 3-4 years experience in **Oracle** Applications / workflow and Customization (**Oracle 11i** preferred).
- Prefer someone that has worked in a manufacturing environment.
- Experience in client/server and **Oracle** development tools (ie: UNIX, networking, SQL\*Net, FTP, SQL, PL\*SQL, Developer2000, VI/shell scripts, schedulers, end-user query tools, etc.).
- Experience with RAC in a production environment preferred.
- Experience writing shell scripts for monitoring all areas within the database.
- Solid understanding of RAID systems.

#### **JAVA J2EE DEVELOPER**

Responsibilities will include development using servlet, JSP, EJB, Swing UI and Oracle PL/SQL.

#### **Required Skills:**

- Sun **Java** development skills.

- Familiarity with the following technologies is essential: EJB, Servlets, Message Oriented Middleware (including JMS), JDBC/SQL, JTA, XML (Schema, XPath, XQuery, XSL), Web Services.
- Familiarity with the following technologies would be advantageous: Spring, AOP, C++, Ruby, UML or other OO Analysis and Design technique, JBoss, Linux.
- A thorough understanding of distributed systems and clustering mechanisms is a plus
- Familiarity with the following tools is essential: versioning systems (preferably CVS), Ant.
- Familiarity with the following tools would be advantageous: profiling tools.
- Familiarity with financial market data systems is a plus.
- Understanding of the following software engineering practices: patterns, test driven development
- Ability at HBO/Academic level; actual qualification at this level in a computing-related discipline preferred; Sun Certified Business Component **Developer** is a plus.
- Exceptional analytical and problem-solving skills and an ability to establish and maintain confidence.

#### **C#, DOT NET DEV**

Candidate should be able to assume full life-cycle development of projects with Architecture, Design, Code, Test and Implementation of a Personnel performance tracking capability and on-line testing capability. This will include front to back end, SQL table development, scripts and SQL queries and a scalable front end.

- Candidate should be trained in the base programming language C# for VS 2005 (.NET 2.0).
- Proficiency in PL/SQL, specifically SQL server knowledge is required.
- Knowledge of basic object oriented concepts preferred.
- Knowledge of web services and general SOA concepts.
- Ability to review PowerBuilder/Power Script.
- BS degree and a minimum of 7 to 10 years of related experience in medium to large companies in IT and or software development, and experience in implementing IT business processes and solutions.

#### Required Skills:

- 3+ years of **C#**.
- 3+ years of **ASP.NET**.
- 3+ years **TSQL, SQL Server**.
- 3+ years **Visual Studio.NET**.

## **SAP FUNCTIONAL CONSULTANT**

Candidate will be required to provide customizing support for SAP projects and initiatives. Must also be able to provide business needs analysis and technical design.

Tasks will include:

- Work with the business process owners to develop business requirements definition.
- Provide technical design.
- Perform functional configuration.
- Perform integration testing and facilitate user acceptance testing.
- Develop training materials and present materials to users.
- Modules include but are not limited to FI, CO, PS, MM, SD, CCS, EHS, IHS and HR.

Required Skills:

- Extensive SAP configuration experience.
- SAP Security as pertains to the target module.
- Experience with ECC 6.0 or above.
- Evaluate and understand the application of all SAP functions and features.
- Assist ABAP developers with design, development, unit, and integration testing.
- Assist with implementation of custom programming.
- Work with functional teams to finalize testing and implement new processes in production.

## **SQL SERVER ADMINISTRATOR**

- Responsible for maintenance, configuration and deployment of all existing and new instances of SQL Server 2005, including the development, implementation and maintenance.
- Provide database administration support for a variety of database technologies in conjunction with applications which use the software.
- Manage the storage requirements, user accounts, login security/permissions, back-ups, recovery, import/export and replication of data.
- Manage local and remote server environments.
- Assist in the designing, planning, and implementation of disaster recovery policies and procedures.

- Support the existing Microsoft Cluster Environment for SQL Server 2005.

**REQUIREMENTS:**

- Minimum of 3 years related experience.
- B.S. in Computer Science, Engineering or Equivalent.
- Certifications: MCP/MCDBA preferred.
- Experience with installation, configuration, and optimization of MS.
- SQL Server 2000 and/or 2005 database software in clustered environment.
- Thorough understanding of Microsoft Active Directory, Windows 2003 Architecture and clustering.

**UNIX ADMINISTRATOR**

Candidate is required to perform the following functions:

- Provide documentation that will allow others to support an application like SAP/Peoplesoft running on AIX/UNIX.
- Install OS upgrades/patches and managed hardware upgrades and capacity.
- Should be flexible to learn new skills for Oracle/PeopleSoft DBA and STAT Configuration Management tool.

**Required Skills:**

- 6 years of UNIX Administrator experience.
- 2 years of Oracle DBA experience.
- UNIX admin proficiency in AIX5L (AIX5.3 is must).
- AIX LPAR/vLPAR experience with P570 p5 and p6 servers.
- Exposure to IBM D4000 series SAN Storage, should be familiar with SAN Brocade switches.
- Working experience with Veritas Netbackup product.
- Very good knowledge of K-shell scripts and AIX LVM.
- Ability to install additional software like Oracle 10g, willing to learn on job Oracle DBA skills.
- Experience with Change Management in a Peoplesoft Environment.



## **WINDOWS NETWORK ADMINISTRATOR**

The Systems **Administrator** provides the highest level of support regarding the Microsoft **Windows** server environments. Implements and maintains Intel-based system platforms to meet business needs.

Candidates are required to fulfill the following roles:

- Setup/maintain technical solutions to proactively monitor and alert exceptions to normal systems operations (Intel platform).
- Review system performance, redundancy, and security on a regular basis to fine tune the Microsoft **Windows** environment.
- Notify systems management of escalated operational issues pertaining to the Microsoft **Windows** environments.
- Provide technical Microsoft **Windows**-based solutions to meet business initiatives.
- Establish technical standards/processes for operating the Microsoft/Intel environments.
- Installation and configuration of systems into the production/test/development environments.
- Asset management/reporting using Microsoft Systems Management Server.
- Coordinate with business units and other systems teams to automate and streamline processes.
- Maintain a disciplined system architecture practice for the business applications and development group, and enable the effective integration of applications and data across the overall environment.

Skill Requirements:

- Bachelor's degree or equivalent experience in computer operations.
- 3+ years experience in computer operation with focus on the Intel platform.
- Available for 24x7 on-call support for Microsoft **Windows** server environments.
- Microsoft Active Directory design, implementation, and support experience.
- Citrix server/application administration experience.
- Microsoft clustering technology experience.
- Excellent communications and leadership skills.
- Prior knowledge of TSM Environment preferred.

## **DATA WAREHOUSE DEVELOPER**

Candidates should be experienced in Data Warehouse and in delivering large scale BI projects and have a proven track record of delivering excellent results in fast paced and dynamic environments as well as working inside formal SDLC frameworks. The developer role will involve working directly with Project Managers, Business Owners and Information Technology groups.

Successful candidates will have solid oral and written communication, problem solving, and project management skills. They must be resourceful and quick learners, and display the ability to understand both business and technological issues. The ability to actively manage project tasks, resources and deadlines are essential.

The ideal candidate(s) will have the following qualifications:

- Exceptional customer engagement, interpersonal, presentation and overall communication skills.
- Track record of successful implementations as a key developer in multiple BI/DW initiatives.
- Excellent understanding and experience in Dimensional Modeling in large scale production environments using star schemas.
- Successful track record of Microsoft technologies including SQL Server 2005/Analysis Services.
- Business Intelligence Development Services.
- Visual Studio 2005.
- Advanced SQL Skills (Tuning, ETL, Aggregation,).
- Advanced MDX Skills a plus.
- Advanced XML Skills a plus.
- Minimum 2 years of consulting or related experience.
- Minimum 5 years of relevant development experience.
- A Bachelor\*s degree is desired.

#### **PEOPLESOFT FUNCTIONAL ANALYST**

Candidate will fulfill the following roles:

- Lead, design, implement and document all process within PeopleSoft.
- Resolve all issues for future state within the product.
- Liaise heavily with business users and facilitate training.
- Resolve any process related and/or solution architecture design issues.

Skills/Experience needed:

- 3-5 years PeopleSoft Purchasing experience (Functional and Technical) and preferably with version 8.9.
- Process and Business Requirements Analysis experience (JAD).
- Full Lifecycle ERP implementation experience.

- Purchasing Best practices knowledge.
- Leadership and/or Facilitation experience.
- Interpersonal and Communication skills.
- Heavy Procure to pay experience.
- 3-5 years PeopleSoft Purchasing experience (Functional and Technical), PeopleSoft 8.9 preferable, Business requirement analysis skills, process modeling experience, Lifecycle ERP implementation, Purchasing best practices knowledge, HEAVY Procure to Pay experience.

#### **PEOPLESOFT TECHNICAL**

The Technical PeopleSoft Developer will be responsible for maintaining, supporting and enhancing PeopleSoft Financials, Human Resources, and Portal applications in a 24x7 environment.

Skills Required:

- BA/BS in Information Systems or related field or relevant experience.
- 5+ year's technical experience with PeopleSoft Financials and/or HRMS applications (version 8 or greater).
- Strong Application Designer, People Code, Application Engine, Upgrade Assistant, and other PeopleSoft related tools.
- Strong PeopleSoft Internet Architecture experience including building and maintaining application servers and process schedulers.
- Strong plSQL skills.
- SQR, SQRW experience.
- Crystal Reports, PeopleSoft Query.
- 3+ Years Oracle RDBMS v9.x development.
- Basic VB Coding abilities.

#### **SR. BUSINESS ANALYST**

The Business Analyst writes requirements specifications according to standard templates and analyze high level business and user requirements. Rewrite the requirements into functional requirements. Manages and tracks the status of requirements throughout the project/tasks. Follows current requirement practices and provide suggestions for continuous improvement. Develops a strong understanding of client objectives and assesses their business strategies and needs in relation to their objectives. Elicits requirements using interviews, document analysis, storyboards, site visits, business process descriptions & task and workflow analysis. Ensures effective ongoing communication with clients to maintain high level of customer retention.

Skills Required:

- BS in related field and relevant experience.

- 5+ year's experience with business analysis requirements
- Knowledge of business analysis processes and procedures

#### **QUALITY ASSURANCE ENGINEER/SPECIALIST**

The Quality Assurance Engineer Leads, plans, schedules and tests single or multiple projects. Provide technical leadership and assign tasks to the testing staff. Review requirement documents and functional specs to determine test requirements for new products, ensuring thorough coverage. Write test plan and test cases. Gather and analyze QA metrics, track and report on test progress and product release readiness. Perform hands-on testing, including: Integration, functional, stress, and compatibility testing. Develop and manage QA project schedules and coordinate releases

#### Skills Required:

- Gather and analyze QA metrics, track and report on test progress and product release readiness
- Perform hands-on testing, including:
- Integration, functional, stress, and compatibility testing of handheld and web-based software
- Develop and manage QA project schedules and coordinate releases
- BS or above in Computer Science or related Engineering field preferred

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

**PREAMBLE**

Ragha Systems LLC provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Ragha Systems LLC, Veera Thota, (810) 694-6551 phone, [vthota@hotmail.com](mailto:vthota@hotmail.com), (810) 344-9356 fax.

**LOCATIONS**

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